

# **Improving Healthcare with Control Charts: Basic and Advanced SPC Methods and Case Studies**

Raymond G. Carey, Larry V. Stake

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Many healthcare organizations are seeing tremendous benefits from using control charts and SPC methods to improve performance and monitor key processes. But many have unanswered questions on how to best utilize these practices.

In Improving Healthcare with Control Charts: Basic and Advanced SPC Methods and Case Studies, Dr. Raymond Carey addresses these questions and helps to explain the need for, and the use of, SPC in healthcare. Carey expands on the previous best-selling book, Measuring Quality Improvement in Healthcare, by providing more in-depth information on problems commonly experienced in constructing and analyzing control charts. He also presents many new case studies applying advanced methods and theory to real life healthcare situations.



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